



# COUNTY OF LOS ANGELES CHILD SUPPORT ADVISORY BOARD

Los Angeles County  
Board of Supervisors

Gloria Molina  
Yvonne Burke  
Zev Yaroslavsky  
Don Knabe  
Michael D. Antonovich

2008

## PUBLIC MEMBERS

### **First District**

Vacant  
Vacant

### **Second District**

Paula G. Leftwich  
Pat Miller

### **Third District**

Lucy T. Eisenberg, Esq., Chair  
Honey Kessler Amado, Esq.

### **Fourth District**

Jean F. Cohen  
Scarlet Treu

### **Fifth District**

Reginald Brass  
Susan Speir, Vice Chair

## NOTICE OF REGULAR MEETING

### AGENDA

**September 25, 2008 -- 9:30 a.m.**

**Room 372**

**Kenneth Hahn Hall of Administration  
500 West Temple Street  
Los Angeles, CA 90012**

**PLEASE NOTE MEETING PLACE**

## GOVERNMENT MEMBERS

### **Chief Information Office**

Richard Sanchez

### **Department of Children and Family Services**

Patricia Ploehn

### **Department of Public Social Services**

Philip L. Browning

### **Child Support Services Department**

Steven J. Golightly

### **Los Angeles Superior Court**

J. Stephen Czuleger

## EX OFFICIO MEMBERS

### **California Department of Child Support Services**

Mary Lawrence

### **Franchise Tax Board**

Debbie Strong

THE BOARD WILL PROVIDE THE PUBLIC AN OPPORTUNITY TO ADDRESS ANY ITEM ON THE AGENDA

1. Call to order
2. Approve minutes of July 24, 2008
3. Director's report to include: Whether Goals for FY 2007/2008 on Collection of Current Support and Arrears Will Be Met; Status of CSE Conversion Efforts; Deputy Director Vacancy/Management Reorganization; Child Support Awareness Month; State Letter re: Change in DPSS Referrals and How This Will Affect Co-Locate
4. DCSS Report to include: Status of COAP Legislation; Update on CSSAS; Percentage of Payments not Going to Sacramento
5. Set New Date for November Meeting
6. Review Business Plan for 2008/2009
7. Expected Changes After Conversion to CSSAS
  - (a) Operational Changes
    - When and How Will the Operation of the Call Center Change? Where Will Calls be Directed? How Will Staffing Change? - Joan Otsu
    - Changes In Audit Division – Joan Otsu

- (b) Anticipated Changes in Case Processing – Larry Silverman
  - When New Computer System is in Place, How Case Processing Will Change; EG Intake; Co-Locate; Service of S & C

(c) New QAPI/Performance Evaluation Process –

(d) Changes to IT Division – Lisa Garrett

8. Report on Pilot Project in Division 4 Re: Dismissing Cases Where S & C is Not Served – Lori Cruz

9. Report on Expedited Modification Calendar (Re: Incarcerated/Aided/SSI Cases) Incarcerated – Lisa Garrett

10. Customer Service Committee Report – Sue Speir

11. Public Comment

12. Adjournment

**Attention:** Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalties. For information call 213/974-1093.

**Accommodations,** American Sign Language (ASL) interpreters or assisted listening devices are available with at least 3 business days notice before meeting date. Agendas in Braille and/or alternate formats are available upon request. Please telephone 213/974-1431 (voice) or 213/974-1707 (TDD) from 8:00 a.m. to 5:00 p.m., Monday through Friday.

**Supporting Documentation:** can be obtained at the Commission Services Office, Kenneth Hahn Hall of Administration, 500 West Temple Street, Room B-50, Los Angeles, CA 90012